



Form GSOP 1-PIN (04/98)

STATE OF CALIFORNIA
Department of General Services - Office of Procurement

PURCHASE ORDER

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Purchase Order No. Rev. Date
62355 5/28/2009

| | | | | |
|--|--------------------------------------|---|--------------------------|---------------|
| Supplier No. 790830 | Solicitation No. 57354 | Delivery Date As Specified | FOB Point Destination | Invoice Terms |
| S ATASCADERO STATE HOSPITAL h T 10333 EL CAMINO REAL i o ATASCADERO, CA 93422-5808 p Attn: RECEIVING DOCK | | C ATASCADERO STATE HOSPITAL h a T PO BOX 7002 r o ATASCADERO CA 93423-7001 g e ATTN: ACCOUNTING OFFICE | | |
| Agency Billing 49050 | Agency Purchase Estimate 81518071 | Purchase Estimate 67527 | Revision 0 | |
| Agency Contact | | Phone | Date Received | |

CRIS SYSTEMS
11 BEECH RIDGE ROAD
CLIFTON PARK, NY 12065
Attn: LINDA APPLETON

Phone: 518-371-0476

| Item No. | Quantity | Unit | Commodity Code | Description | Unit Price | Extension |
|---|----------|------|-----------------|---|------------|-----------|
| <p><u>TERMS AND CONDITIONS:</u></p> <p>THE ATTACHED STATEMENT OF WORK CONSISTING OF THREE (3) PAGES IS PART OF THIS AGREEMENT.</p> <p>THE FOLLOWING DOCUMENTS ARE INCORPORATED INTO THIS AGREEMENT AND MAY BE VIEWED AT THE WEBSITE LISTED.</p> <p>1. IT General Provisions, GSPD-401IT Revised and Effective 4/12/2007 http://www.documents.dgs.ca.gov/pd/modellang/GPIT0407.pdf</p> <p>2. IT Software License Special Provisions (Effective 01/21/2003) http://www.documents.dgs.ca.gov/pd/modellang/softwarepecial012103.pdf</p> | | | | | | |
| 1 | 1 | EA | 9091-250-0052-8 | SOFTWARE SUPPORT & MAINTENANCE SOFTWARE MAINTENANCE AND SUPPORT FOR 14 FIXED WORKSTATION LICENSE. COMPLETE RECORD INTEGRATED SYSTEM (CRIS) | 7,404.0000 | 7,404.00 |
| 2 | 2 | EA | 7090-999-9999-9 | SOFTWARE MISCELLANEOUS (AS DESCRIBED) SOFTWARE LICENSE - TWO ADDITIONAL FIXED WORKSTATIONS | 1,500.0000 | 3,000.00 |
| Total Value: | | | | | | 10,404.00 |
| <p><u>NOTE:</u></p> <p>Electronic download only. There will be no tax charged against this Purchase Order.</p> | | | | | | |

Sales and/or use tax to be extra unless noted above

| | | |
|------------------------|-----------------------|------------|
| Buyer MARTY ZUBEIDI | Phone 916-375-4435 | BOC Number |
|------------------------|-----------------------|------------|

John Chung

Department of General Services - Office of Procurement

Form GSOP 2-PIN (04/98)

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|---------------------------|-----------------|-------------|---------------------|----------------------|
| <i>Purchase Order No.</i> | <i>Revision</i> | <i>Date</i> | <i>Supplier No.</i> | <i>Supplier Name</i> |
| 62355 | | 5/28/2009 | 790830 | CRIS SYSTEMS |

| Item No. | Quantity | Unit | Commodity Code | Description | Unit Price | Extension |
|--|----------|------|----------------|-------------|------------|-----------|
| <p><u>CHANGE ORDERS:</u></p> <p>This Purchase Order may be amended, modified, or terminated at any time by mutual agreement of the parties in writing. Change orders amending, modifying or terminating the Purchase Order, including any modifications of the compensation payable, may be issued only by the State Procurement Officer. All such change orders shall be in writing and issued only upon written concurrence of the supplier. Termination, as that term is used in this section, does not include termination for default of the supplier.</p> <p><u>STATE CONTRACTS AND PROCUREMENT REGISTRATION:</u></p> <p>This Purchase Order has been registered into the State Contracts and Procurement Registration System (https://www.scprs.dgs.ca.gov). The Registration Number is: eP1010283</p> | | | | | | |

Information Technology Department
Atascadero State Hospital

STATEMENT OF WORK

CRIS Systems

This Statement of Work ("Agreement") reflects the services to be provided by CRIS Systems, hereinafter referred to as the "Contractor," for the Atascadero State Hospital, hereinafter referred to as the "ASH".

SCOPE

This is an annual renewal of a Service (support) contract for the CRIS system.

The Contractor will provide CRIS System Support. This contract will cover telephone support and assistance and all program updates from CRIS Systems.

CRIS System (CRIS) is mission critical to the Atascadero State Hospital's operation and support of this product is necessary. CRIS is a chart tracking and location system that integrates with other applications to provide our medical records section to keep track of our patients charts.

The Contractor's support will help ASH maintain the hospital network by providing quick resolution to questions, trouble shooting solutions, and updates that will help lead to the highest quality possible.

PERIOD OF PERFORMANCE

The term of this Agreement will cover the period of 7/01/2009 through 6/30/2010 effective upon the Agreement start date or upon the date the Purchase Order is signed, whichever is later.

CONTRACTOR REQUIREMENTS

1. The Contractor shall assist ASH in maintaining and supporting the CRIS system at ASH by providing Support and assistance.
2. The Contractor will provide updates, hot fixes, and whitepapers that are deemed appropriate for Atascadero State Hospital's support environment.

DELIVERABLES

1. Telephone support services for any technical or medical record management problems that arise in the use of CRIS Software in your department. Telephone support is provided by CRIS Systems and its employees and is available from 8 AM to 5PM, Eastern Standard Time, Monday through Friday with maximum guaranteed response time of 24 hours from the time the call is placed.
2. Provision of any CRIS software updates that may be developed for distribution during this time period. The updates cover software enhancements to the CRIS system purchased for modules purchased by FACILITY. It does not include upgrades to new modules or new products, such as a master patient index, etc. It does not include software developed by other organizations which could be utilized in conjunction with CRIS (e.g. an interface to CRIS developed by another organization). It does not include hardware maintenance or new equipment.

BILLING INFORMATION

The Contractor shall submit invoices (including the purchase order number) to the following address:

Atascadero State Hospital
Attn: Accounts Payable, Ann Munz
PO Box 7002
Atascadero, CA 93423-7002

POINTS OF CONTACT

Contractor Primary Contact:

Linda Appleton, Vice President
11 Beech Ridge Road
Clifton Park, NY 12065
Ph: 518-371-0669
Fax: 240-539-7408
Email: las@juno.com

State's Primary Contact:

James Gruver
Information Technology Manager
10333 El Camino Real
Atascadero, CA 93422
Ph: (805) 468-2949
E-mail: james.gruver@ash.dmh.ca.gov

Please forward renewal notices to the attention of:

Mary Marziello
Information Systems Analyst
10333 El Camino Real
Atascadero, CA 93422
Ph: (805) 468-2540
E-mail: mary.marziello@ash.dmh.ca.gov

TERMINATION

The State shall have the right to terminate maintenance upon delivery of written notice at least thirty (30) calendar days prior to any scheduled renewal date.